

RED CALLS

Dear Sir / Madam,

We would like to welcome you to our “Red Calls” platform providing alternative call routing methods to save you money on your BT based company telephone call and line spend, no investment is required on your part, just start making a saving by following these simple steps.

Step 1 – Fax us a copy of your last phone bill summary to 01223 280241, this is typically just the first 3-5 pages of your bill. If you receive your current bill in email format then you can send this to us at cps@redipsolutions.co.uk if you wish, alternatively we are more than happy to arrange an appointment to visit you.

Step 2 – We will then analyse your bill, confirm the rates that you are on at present, confirm our recommended new rates based on your level of call spend and the saving that this will bring.

Step 3 – We of course hope that you are happy with our projected savings and then we just need to complete a simple customer order form and direct debit with you.

Step 4 – All of your associated telephone numbers are then processed through our system to change the billing point from your existing provider to us, this process is known as CPS (Carrier Pre-Select). This process typically takes between 7-10 days and you will be kept up to date by our Service team.

Step 5 – You start billing with us and saving money!

Red IP Solutions only uses Tier 1 carriers for our call routes, which is based over a C&W and BT infrastructure, so our clients can rest assured of the highest level of call quality. It is likely that we may also be able to provide you similar savings on your Internet Broadband via our DSL platform, so we would be happy to complete a similar process in this area for you at the same time. We thank you again for your time and look forward to speaking to you again shortly, please do not hesitate to contact us on 0845 27 0845 1 with any questions or queries that you may have.

Our very best regards,

RED IP SOLUTIONS - Voice & Data Solutions and Consultancy

